PrivacyCSE 120 Spring 2017

Instructor: Teaching Assistants:

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Administrivia

- Assignments:
 - Arrays and Elli due tonight (4/28)
 - Controlling Elli due Sunday (4/30)
 - Living Computers Museum Report (5/14)
- Midterm grades released on Gradescope by Sunday
 - Will have opportunity next week to submit regrade requests
 - You did great!
 - Why did we have a paper exam?

Outline

- Privacy
- Online Interactions
- Multimedia Retrieval
 - Geotagging
- Apps and Access

Being Online

- It's the World Wide Web
- When we're online, we typically only think about our intended audience
 - "Small" circle of friends and organizations
- Things to consider:
 - The Internet is a real, physical place
 - Digital information is "permanent" and easy to distribute
 - Who can access your stuff?

Privacy

- The right of people to choose freely what circumstances and to what extent they will reveal themselves, their attitude, and their behavior to others.
- Privacy is an explicit human right in many countries
 - Strong privacy protections mean that receivers of information must keep it private
 - Unfortunately, the US has almost no privacy protections

Privacy and Technology

- How did privacy work in the past?
 - Taking someone else's stuff is illegal: theft, burglary, robbery, extortion
 - The 4th Amendment protects from search and seizure by the government
- Technology has changed the game!
 - It is now possible (and easy?) to violate people's privacy without their knowledge

Privacy and Technology

- Former Supreme Court Justice Louis Brandeis:
 - "The narrower doctrine [of illegal search] may have satisfied the demands of society at a time when the abuse to be guarded against could rarely have arisen without violating a contract or a special confidence; but now that modern devices afford abundant opportunities for the perpetration of such wrongs without any participation of the injured party, the protection granted by the law must be placed upon a broader foundation. – "The Right to Privacy" (1890)
- An interesting conundrum at the intersection of technology and policy
 - e.g. Who is liable in today's sharing economy?
 https://backchannel.com/the-most-important-law-in-tech-has-a-problem-64f5464128b6

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An Experiment



Audience Responses

In what ways do you produce information ("digital footprints") online?

Your Information

- Profile
 - Name, birthdate/age, job, photo, contact info, etc.
- Transactions
 - Timestamp, store, product, price, payment info
- Preferences
 - Clicks, advertisements, "likes", browsing history
- Location
 - Geo-tags, location tags, GPS data
- Can these be connected to you?
 - Payment info, customer IDs, login accounts

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- What happens to all of this information?
 - Targeted advertising, sold for \$, Big Data analysis

What Should Be Private?

- Birth Certificate demo
 - [See Panopto]
- Is this a violation of my privacy?
 - Actually no: birth certificates are public record
- Did this need to be online?
 - No... but it is and there's nothing I can do about it
- Back to transactions:
 - Socks might not be a sensitive product to buy
 - Birth control might be a sensitive product to buy

Security Aside

- "Security questions" usually ask for personal information that is specific to you:
 - Mother's maiden name
 - Place of birth
 - Street that you grew up on
 - Model of first car
 - Name of first pet
 - Favorite sports team
- How close would someone need to be in your social circles in order to know the answer to these questions?

Social Cause

- Increasingly, people use the Internet for regular activities
 - e.g. communication, shopping, information gathering
 - People like a highly-personalized web experience
- Industry is working to improve search and retrieval techniques
 - Improve the user experience (and their bottom lines)
- Governments improve search and retrieval to do forensics and intelligence gathering

Observations

- Internet sites and mobile apps encourage sharing of data too easily
 - Users often blindly follow along
- User and engineers are often unaware of search and retrieval possibilities of shared data
- Local privacy protections are often ineffective against inference across websites

Consequences: Cybercasing

 Cybercasing: Using online data and services to enable "real-world" crimes (that would not otherwise be possible)



G. Friedland and R. Sommer. "Cybercasing the Joint: On the Privacy Implications of Geotagging." *Proceedings of the Fifth USENIX Workshop on Hot Topics in Security (HotSec 10),* Washington, D.C., August 2010.

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Note: The work shown in this section is entirely that of Dr. Gerald Friedland, director of the Audio and Multimedia Group at the International Computer Science Institute (ICSI) in Berkeley, CA: https://www.icsi.berkeley.edu/icsi/projects/multimedia

Question

- On average, how often do you post images and/or videos on the Internet?
 - e.g. Facebook, Instagram, Craigslist, Youtube, Twitter
 - Vote at http://PollEv.com/justinh
 - A. Never
 - B. About once a month or less
 - C. About once a week
 - D. About once a day
 - E. More than once a day

Internet Multimedia is Growing

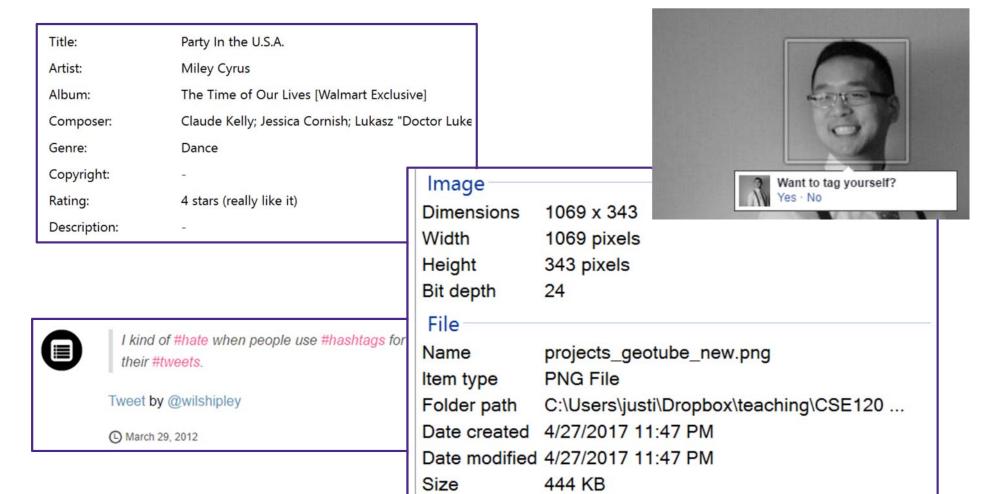
- Youtube gets 300 hours of video uploaded every minute [2016]
- Instagram gets more than 80 million photos uploaded every day [2016]
- Twitter gets 6000 tweets per second (~ 500 million per day) [2017]

Multimedia Retrieval

- Can you search for an image, video, or audio file by anything other than file name?
- Multimedia retrieval is improving, but still really difficult
 - e.g. SoundHound/Shazam, http://images.google.com
- Yet multimedia retrieval is already good enough to cause major privacy issues that are not easy to solve
 - We will focus on geotagging here

Workaround: Manual Tagging

 User provides information that can be used for search and retrieval later



L15: Privacy

Workaround: Geotagging

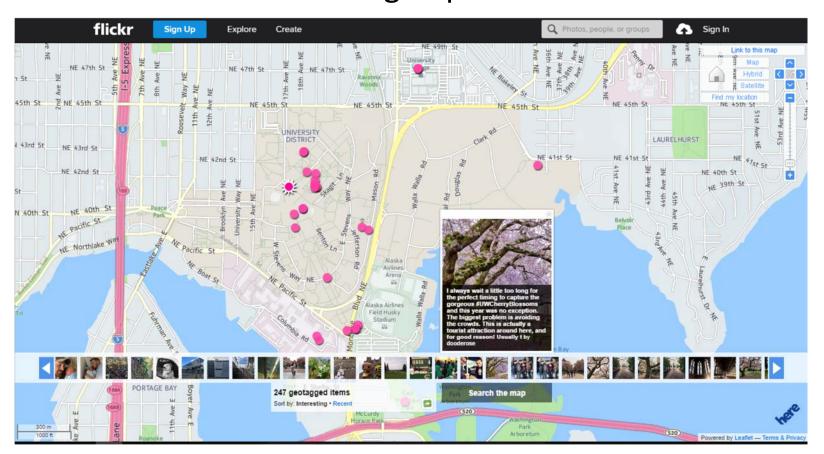
 Geotagging is the process of adding geographical identification metadata to media





Workaround: Geotagging

- Geotagging is the process of adding geographical identification metadata to media
 - Allows for easier clustering of photo and video series



Workaround: Geotagging

- Geotagging is the process of adding geographical identification metadata to media
 - Allows for easier clustering of photo and video series
- Many social media portals provide Application
 Programming Interfaces (APIs) to access geotag data
 - along with other user data!
 - This includes Youtube, Twitter, Instagram, Flickr, ...

Check your own Twitter timeline for checkins

Are you curious if people can see your checkins? Enter your Twitter username and find out.

Your Twitter username

Unintended Consequences



Ready or Not? http://app.teachingprivacy.org/

Made Possible By

Foursquare

 Map out geo-tagged data from unsecured Twitter or Instagram accounts

Case Study: Craigslist

- Many ads on Craigslist are anonymized... except for geotags on photos
 - More geotagged photos = higher coordinate accuracy
 - Sometimes ad is for high-valued goods (e.g. cars, diamonds)
 - Sometimes ad specifies availability (e.g. "call Sunday after 6pm")



Question

- What do you think has to be done?
 - Vote at http://PollEv.com/justinh
 - A. Nothing can be done privacy is dead
 - B. We need to educate people about this and try to save privacy [fight]
 - C. I agree with (A) and will really think before I post
 - D. I agree with (B) and will really think before I post
 - E. I won't post anything anymore [flee]

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How Secure is Your Phone?

- Nowadays, your smart phone contains or has access to all sorts of personal information about you
 - How do you keep it safe?
 - Do you cover your screen when you unlock?
 - How often do you change your lock?
- Even if our phones are physically secure, we often give away our privacy!





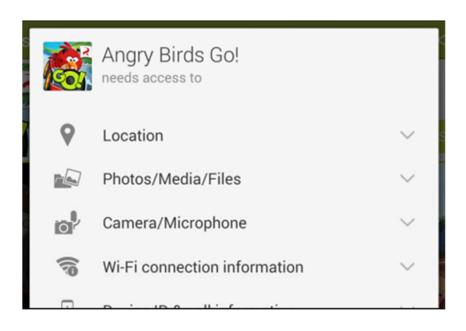
Permissions: Android

Contacts

 "Use your device's contacts, which may include the ability to read and modify your contacts"

Calendar

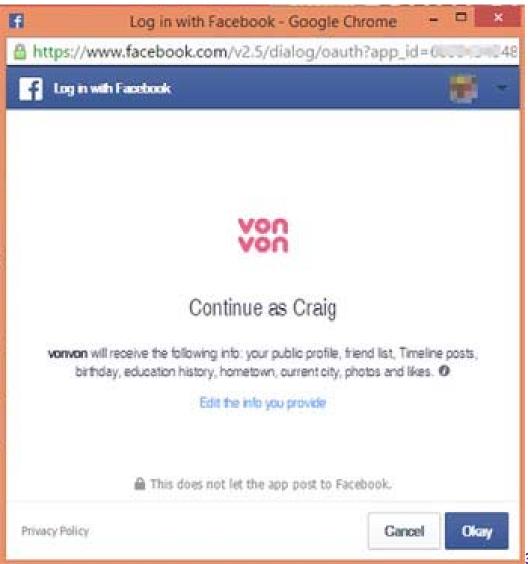
 "Read, add and modify calendar events as well as send email to guests without owners' knowledge"



Permissions: Facebook

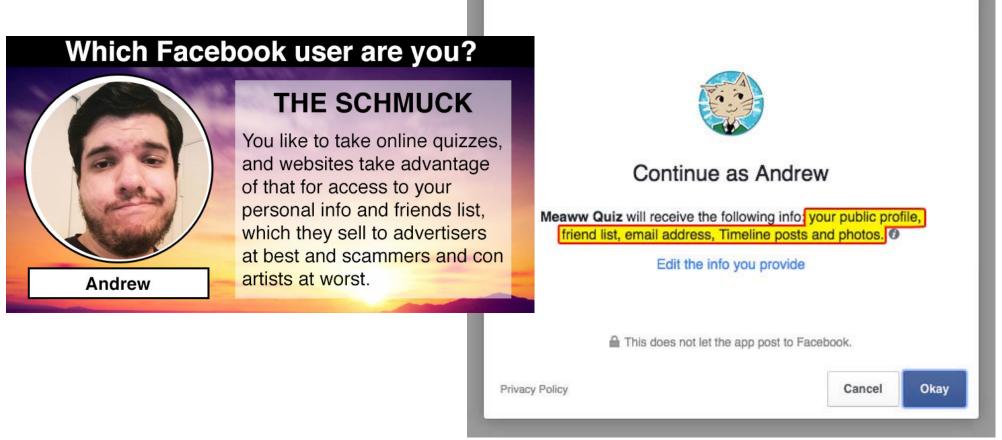
"Most Used Words" went viral in late 2015





Permissions: Facebook

- In general, be very wary of "quizzes"
 - http://www.itscovarr.com/2016/05/the-trouble-with-online-quizzes/

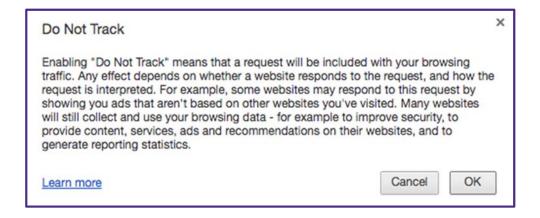


Privacy Settings

- Always pay attention to privacy settings
 - Usually dictates visibility, ownership, and distribution of data
- Actually read the Terms of Service (ToS)
 - tos;dr https://tosdr.org/

Website Tracking

- Recall the connectivity model of the Internet
 - Info sent between machines, meaning not everything is local
 - This is why "private browsing" is not truly anonymous
- Individual websites sometimes store information about you in "cookies"
- Browsers often collect data on you as well



Be Deliberate About What You Reveal

- Remember that you're not really anonymous and that the WWW is accessible to everyone
 - Even on "closed" sites like Facebook
- Remember that digital information on the Internet rarely ever goes away, even if you try to delete it
 - Archives, or copies on other machines
- Even if you choose to do the revealing (no privacy violation), might not be wise to reveal "all"
 - What image do you want to present?

Privacy in Our New Reality

- Everything is "public" and persistent
 - People have lost jobs based on Facebook and Twitter posts
 - https://medium.com/@aristoNYC/social-justice-bullies-the-authoritarianism-of-millennial-social-justice-6bdb5ad3c9d3
 - Resurfacing of digital information (old posts, emails, photos) is almost an inevitability
- People are aware of availability of information
 - Human Resources (HR) departments sometimes check your social media profiles when you apply for jobs
 - People often "cyberstalk" others before or after meeting

Want to Learn More?

http://teachingprivacy.org/

