

## Towards an efficient, Green Networked Home: A social Gordian knot?

Peter Key Peter.Key@microsoft.com MSR Cambridge



#### One Problem or Two?

- 1. Reduce energy consumption within the home
  - to save money, save the planet.
  - Can technology help? E.g., smart meters, etc?
- 2. Share network resources efficiently in the home
  - to get stuff to just work (TV streaming, gaming, VOIP etc)
  - Can technology help? E.g. diagnosis, control, metering ...
- Both need human agents to co-operate ....

#### Outline

- The Social Choice conundrum ...
- Economics: the difference between electricity and bandwidth
- Home Power use and monitoring
- Home Networks
- Discussion

## The Social Choice Paradox or why families never agree ...

- Three candidates: Al, Barack, Hillary
- Voter (state) preferences

 $1: \mathcal{A} \succ \mathcal{B} \succ \mathcal{H}$ 

- $2: \overline{B \succ H \succ A}$
- $3: H \succ A \succ B$
- Majority voting: prefers ...



Marquis de Condorcet

## The Social Choice Paradox or why families never agree ...

- Three candidates: Al, Barack, Hillary
- Voter (state) preferences
  - $1: \mathcal{A} \succ \mathcal{B} \succ \mathcal{H}$
  - $2: B \succ H \succ A$
  - $3: H \succ A \succ B$



Marquis de Condorcet

• Majority voting: prefers  $A \succ B \succ H$ 

and ...  $H \succ A$ 

 Problem: (Arrow's theorem) Every ("good") social welfare function on a set of more than 3 candidates is a dictatorship ......

### "Goods" Economics 101

	Rivalous	Non Rivalous
Excludable	<b>Private Goods</b> TVs, Internet bandwidth, Clothing, congested roads	Club Goods Natural Monopolies Broad cast TV (satellite) Uncongested toll roads ?Electricity
Non -Excludable	<b>Common Resources</b> Fish in the sea Uncongested nontoll roads	Common Resources Freeview/Freesat (free TV over radio) Uncongested non-toll roads

### For our examples

	Rivalous	Non Rivalous
Excludable	Private Goods	<b>Club Goods</b> Natural Monopolies
$\langle$	Bandwidth in the home/to the Internet	Electricity/ Power usage
Non -Excludable	Common Resources	
	Fish in the sea Uncongested nontoll roads	

# Externalities & Coordination Down (market failure)

- Negative Externalities: e.g. can lead to mythical "Tragedy of the commons", rights holders "weak"
  - Internet bandwidth usage in the home



- Positive : network effects, social networks
- "Tragedy of the Anti-Commons" : powerful rights holders prevent a desirable outcome
  - E.g., Patents pools, family holiday plans ;-)

#### Home monitoring /power "Average" UK Energy Consumption per *affluent* person breakdown of 190kWh/day total (= half US figure ...)



#### Energy (kWh/d)

#### Home monitoring /power

#### "Average" UK Energy Consumption per *affluent* person breakdown of 190kWh/day total (= half US figure ...)



### Home automation / monitoring

#### CASE STUDIES.

NOW THAT YOU'VE MET WATTSON AND HOLMES, MEET SOME OF THE PEOPLE WHO'VE BEEN USING THEM TO SAVE ENERGY – AND 5% TO 20% ON THEIR ELECTRICITY BILLS – AND DO SOME GOOD FOR THE ENVIRONMENT.







# Personal experience of home energy monitoring...

- My electricity bill has *not* fallen by "5-20%" ...
- Problems:
  - No feedback loop on many systems, other than "manual" one (get up and walk and turn off ...) : more useful for highlighting problems
    - E.g. Accelerated my move to efficient lighting
    - Many low-power devices can create significant "background" level in aggregate (green pcs+IGD+NAS+WHS etc)
  - Those that don't pay don't feel the pain ... and walk past a display showing outrageous current usage with impunity
  - Teenagers treat power /light switches as one-way devices ....
    appearing to need to have the house bathed in light 24/7

## Personal experience of home energy monitoring....

- Solutions:
  - Need smarter solutions that are "automatic", i.e. By-pass humans
    - But still need to retain some level of control & involve people
    - Links to sensors combined with history looks promising
- Bigger issue: the most cost-effective solutions to the real problem are low tech: e.g., improve insulation first ....

#### Home/Small networks

- Tracks b/b growth (currently 5% of world popn)
- Drivers: entertainment networks, media, storage, publishing
- <100 devices (2 to 30 at present), geographically close
- Heterogeneous ecosystem (devices)
  - W.r.t display, processing, apps, etc
- Heterogeneous network technology
- No management
- Context and user prioritisation

## We are not supposed to talk about our own research, but .....

 Have an ongoing project (HomeMaestro/HomeWatcher) involving Systems and Networks People, Computer Mediated Living people (sociologists, designers), and real user trials

. . . .

 Collaborators: Christos Gkantsidis, Dinan Gunawardena, Thomas Karagiannis, Richard Banks, Phil Gosset, Richard Harper, Abigail Sellen, Tim Rega, Elias Athanasopoulus etc.

#### Our aims in Home Networks

- Detect and resolve performance problems
  - "automatically" based on ...
  - little & intuitive user input





### A quick summary of the research

- Users are hitting performance problems in home networks, caused by resource constraints
- We have demonstrated we can use end-host monitoring to identify problems, and ...
- Given a set of relative priorities, we can control per application to create a good experience.
- But ... How to set the priorities?
- Currently running user studies on simple displays and controls



### **User Study**

#### Household studies:

- Home users diaries
- Wireless and wireline traffic monitoring





### **User Study**

#### Household studies:

- Home users diaries
- Wireless and wireline traffic monitoring





### **User Study**

#### Household studies:

- Home users diaries
- Wireless and wireline traffic monitoring



#### Lessons learned:

- Poor user experience
- Users have limited intuition about the problem source
- Transparent approach

#### Resource Allocation – a "smart market"

- Weighted proportional fairness:
  - Users have a weight and receive in proportion to this weight
  - as if performing a utility maximisation
- "Price" *P* is a function of load and capacity
  - Capacity inferred, low load  $\Rightarrow$  low price
  - We use a "virtual queue"
- Allocation

$$x_i = w_i \frac{1-p}{p}$$



#### **Resource allocation mechanics**





#### Home Networking Device GUIs



Appliance design







PC Widget design

#### How to decide who gets what?

- We have run several user trials
  - Users were not high-tech geeks ....
- Real users complicate things ....
  - Users didn't like any automatic prioritization
  - See task priorities as *context dependent*: eg, would depend on whether something was being done for "work" or "play"
    - In a family *work* will most likely take precedence over *play* but in a shared household an online gamer has as much right to access as someone doing work

# Wanted: A tool for co-ordination and sharing

- There will be times when several users want to use realtime services like VOIP and streaming when 'throttling back' is not an option
- Then people wanted to use the information to coordinate and share : NOT an automatic solution
- The most straightforward solution is timesharing *people* would adopt this in the absence of the tool once aware of the problem
- Participants latched on the "history" display as a way to make sharing fair, to see who's been using the bandwidth and how much

### Concluding thoughts

 Home networked resource (wired/wireless bandwidth etc) is fundamentally different from a utility such as electricity

- Since it is a *rivalous* good

- But is linked to utilities by similarity of usage display and control options
- Enabling "fair" usage in the home is challenging: semi-automatic tools that engage the human user are needed ...
- To enable a *real* social network to decide!

### The Alexandrian solution

